

Lexis+[®] with Protégé[™]

Legal AI Supplier Review Checklist

**Practical questions to ask when comparing
legal AI providers**

A simple checklist for legal, procurement, IT and digital teams
assessing legal AI.

Inside: 9 areas to review before choosing a supplier

Legal AI Supplier Review Checklist

1. Purpose and fit

- Is it clear which legal tasks the system is designed to support?
- Has the supplier explained where the system should not be used?
- Is it clear where human review is required?

Notes / evidence:

2. Legal content and answer quality

- Can the supplier explain what information sits behind legal answers?
- Can users check the legal sources supporting an answer?
- Has the supplier explained how content is kept current?
- Can they explain how the quality of AI-generated answers is assessed?

Notes / evidence:

3. Your data

- Can the supplier explain what happens to prompts and uploaded documents?
- Do you know where your information is stored and processed?
- Is it clear how long information is kept?
- Has the supplier confirmed whether customer data is used to train AI models?

Notes / evidence:

Legal AI Supplier Review Checklist

4. Security

- Can the supplier explain how customer information is protected?
- Do they carry out regular security testing?
- Is there a clear process for dealing with security incidents?
- Can they provide security documentation for your IT team to review?

Notes / evidence:

5. Governance and control

- Can your organisation control who can use the system?
- Can access to particular features be restricted where needed?
- Is it clear who remains responsible for reviewing AI-generated work?
- Does the supplier provide guidance to support responsible use?

Notes / evidence:

6. Transparency and accountability

- Can users understand where important legal answers come from?
- Can the supplier explain which AI providers or services are involved?
- Can your organisation keep appropriate records of how the system is used?
- Would you be able to explain its use if questioned internally or externally?

Notes / evidence:

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7. Third parties

- Has the supplier explained which other technology providers are involved?
- Is it clear what information those providers can access?
- Does the supplier review the security of its third-party providers?
- Will you be told about important changes to providers or models?

Notes / evidence:

8. Implementation and support

- Is it clear what your organisation needs to do before going live?
- Will your IT and digital teams receive support during setup?
- Is training available for users and administrators?
- Is ongoing technical, security and privacy support available?

Notes / evidence:

9. Ongoing management and exit

- Will the supplier explain significant changes to the service?
- Can you review how the system is being used over time?
- Is it clear what happens to your data if the contract ends?
- Is there a clear process for stopping use or moving to another supplier?

Notes / evidence:

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Overall review

Supplier:

Reviewed by:

Date:

- We understand what the system is designed to do
- We understand what happens to our information
- We are satisfied with the supplier's security and governance information
- We understand how the system would be introduced and supported
- We know which areas require further clarification

Questions to follow up:

Put Lexis+ with Protégé to the test

The questions in this checklist are worth asking of any legal AI provider. We believe you should ask them of us too.

Lexis+® with Protégé™ combines AI with authoritative LexisNexis legal content and sources lawyers can check.

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