

# Making efficiencies with LexisPSL

Jai Stern LLP Solicitors is a London based boutique law firm, with two offices that takes pride in delivering innovative, bespoke and accessible solutions to clients.

Saba Jamal Hasan, Senior Partner at Jai Stern LLP Solicitors, works with seven fee earners, and one administrative support team member, specialising in Immigration, Family, Personal Injury, Landlord and Tenant, Litigation, Appeals and Judicial Reviews.

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## Embedding a solution with longevity

When the time came to update the firm's compliance procedures and office manual and with over 25 policies to update, some being 30 pages long, Saba searched for guidance on the easiest way to do this. When Saba first set up her firm, she relied on a print publication which often dated quickly. This time Saba looked for a solution that not only made the task more efficient but had longevity.

Saba had used LexisNexis solutions in her previous firm and enquired about setting up access to LexisPSL with the LexisNexis account management team. "It was a very straightforward process and they were very accommodating as I needed access straight away" said Saba.

Without LexisPSL Practice Compliance and LexisPSL Practice Management Saba advised that if she was to draft the policies from scratch and research the internet it would have taken the whole day and as a Senior Partner to the business that would have proved very costly. "What I spend on my yearly subscription, equals to a day's billable hours for me not to mention time efficiencies and peace of mind" said Saba.

The value of having LexisPSL Practice Compliance and LexisPSL Practice Management has been timely for Jai Stern LLP Solicitors as Saba explains "with GDPR I had to update our privacy policy, it took me 20 minutes from start to finish, this would have taken me a whole day without having access to LexisPSL. Knowing I have access to the latest policies and guidance means I don't need to worry about my compliance needs".

## Easy access with huge efficiencies

Saba has found LexisPSL Practice Compliance and LexisPSL Practice Management easy to use, "one word is all I have to search for and what I want is shown in the results". Recently Jai Stern LLP Solicitors wanted to update their client care letters and Saba asked her assistant to locate the templates within LexisPSL Practice Management. Without any training or guidance her assistant sourced everything they needed to update their client care letters "it's so easy to use, not to mention time efficiencies" adds Saba.

Jai Stern LLP Solicitors have found the LexisPSL toolkits, checklists and templates very valuable and are the most frequently used in the practice. "The way I utilise LexisPSL is to provide a quick and trustworthy starting point for my documentation, sometimes I only need to add my company logo and its done. I know it's going to be up to date and I can be confident my firm is covered" said Saba.

"I have recommended LexisNexis in the past and I will definitely recommend it again" added Saba.

**“ We wanted to update our compliance and management procedures and I searched everywhere but I could not find anything as good as LexisPSL Practice Compliance and LexisPSL Practice Management ”**

- Saba Jamal Hasan, Senior Partner

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**“Our goal is to help the legal profession improve their productivity and explore more effective ways of applying their expertise. We're really proud that LexisPSL Practice Compliance and Practice Management has helped Jai Stern LLP Solicitors continue their ambition of adding value and customer satisfaction for their clients.”**

- Jonathan Scriven, Director of Practice Area Strategy, LexisNexis