



**“There is no-one else in the market that offers the same type of online information service with the depth and breadth of legal information that LexisNexis does”**

Wendy Small, Head of Information, Eversheds

## Eversheds’ requirements

Eversheds is one of the largest full service law firms in the world. The firm has more lawyers recommended in Chambers & Partners’ ‘Guide to the Legal Profession’ than any other UK law firm and is ranked by Chambers as the UK’s largest, based on the number of UK fee earners – around 700.

As a major player, Eversheds has a huge appetite for legal information of all kinds. Providing answers for clients that are up to date, accurate and as timely as possible is of paramount importance to a firm which prides itself on the collaborative way it works with its clients.

Head of Information Wendy Small was looking for a solution that provided up to date, relevant information quickly and efficiently that could be made available across the business.

## What did LexisNexis offer?

LexisNexis recommended Lexis®Library – the biggest online research library for legal professionals, combining legislation, 500,000 cases, journals and hundreds of legal texts.

LexisLibrary is now available to several hundred users throughout the firm, from fee earners to business support staff, marketing teams and researchers. This means that all key individuals in the business are kept up to date with the latest legal developments and fee earners are able to work more quickly and effectively and handle more matters as a result. This has led to improved quality of service to their clients and a positive impact on gross margin.

## How did Eversheds benefit?

Wendy explains, “The introduction of LexisLibrary has fundamentally changed the way in which we work. We can now search through a huge amount of legal information using key-words and meta-tags to find the answers we require far more quickly and effectively than we were able to before. As a consequence, this has freed up the time of my researchers dramatically, allowing them to focus on more added value niche research, which is more beneficial to the firm and allows them to optimise their skills

We handle 1,000 research enquiries a month from any of our offices around the world, and LexisLibrary allows us to handle them far more effectively and efficiently than we were previously able.

There is no-one else in the market that offers the same type of online information service with the depth and breadth of legal information that LexisNexis does and they have been very keen to work closely with us, the customer.”

**“LexisNexis allows us to bring a higher quality of service to our clients and enables our fee earners to work more quickly and effectively”**